

**Facilitator:** Amantha Bowen, Community Transport Lead

**Note taker:** Sam Yells, Community Transport Coordinator

**Attendees:** Giny Van Honk, John Wadey, Ian Angus, Elspeth Ryan, Terry Ryan, Marnie Goodman, Jan Meredith, Esther Liddle, Rae Hooper, Sarah Gibb, Celeste Shirley, Brent Gilbert -De Rios, Claire Russell, Jan Dench, Daina Brown, Robyn Humphrey, Jill Gibbs, Lorraine Austin, Wanda Brittain, Ngaire Holmes, Gary Holmes, David Wright

**Via Teams:** Desiree Brown, Nicky Patterson, Paul Auino, Dikshya Pandey, Annette Meates, Nigel King, Maurice Flynn, Peter Boyce

**Apologies:** Norma Taute, Louise West, Makarita Tangitu-Joseph, Ann Deihl, Val Sparks, Bridget Doran, Trudi Knight

1. **Welcome:** This session hosted both at Te Kete Aronui Rototuna Library and via Teams. Amantha opened with karakia followed by housekeeping, and a round of introductions.

## 2. **WRC Community Transport update**

Community Transport Fund Accountability Interim Report

The round of accountability interim report closed on 15<sup>th</sup> September for funding distributed last March. This will be reviewed in the next couple of weeks. The primary aim for the interim report is to gain clarity on what is being captured and feedback on what is valuable, noting that the final report will be due after March to capture the year's transport provision data.

Next funding applications

At this stage, next funding applications will open in November until December, decisions will be made by February and funds will be distributed by March. The funding has increased from \$200K to \$300K.

NTA survey by Let's Drive Change group

Reminder to complete the survey sent to the mailing list, two surveys aimed at different audiences. One is more aimed at someone from [an organisation](#) who works with potential NTA users (transport providers amongst them) and another could be shared with your community network, to be taken by those who could be [users of NTA](#).

The survey should take about 10 minutes and could win you a \$50 grocery voucher. Surveys close on the 23<sup>rd</sup> September at 4pm.

Community Transport Website

Reminder to check out the website: [www.waikatocommunitytransport.org.nz](http://www.waikatocommunitytransport.org.nz) for any useful information.

Discharge Survey

Will be coming within the next 2 weeks. This survey is aimed at discovering what is working well and what could be done better.

Hauraki Opportunity Survey

Watch this space - A survey is coming which will collect information on the quality of life for people from Hauraki, Thames – Coromandel and Matamata – Piako area. This data will be valuable to agencies like ours who are targeting delivery of improvements and investment in your communities.

### Fleet Day Learnings

We encourage attendance in future years if possible, as there is a wealth of information to be gleaned on road safety, vehicles, and the future of fuel sources. Amantha will continue to share information that she learnt ranging from transition to EV and some road safety concepts.

### Community Transport Coordinator

After almost 18 months, Sam Yells last day as Community Transport Coordinator is on the 20<sup>th</sup> September.

## 3. Te Whatu Ora Update

NTA ( National Transport Assistance) Update

Celeste invited Paul Aquino & Dikshya Pandey – local NTA Co-ordinators from Waikato DHB.

Feel free to contact them for any questions and if you have the client's NHI number, they might be able to check if they are eligible.

Office hours: 7.30 am to 4.00 pm

Address: Ground Floor, Waiora, Hamilton CBD | Private Bag 3200 Hamilton 3240

Email address: [nta@waikatodhb.health.nz](mailto:nta@waikatodhb.health.nz)

Phone number: 07 589 7233

07 589 7507

07 839 8644

### Clinical questions

Forum attendees had an opportunity to ask clinical questions to Claire Russell.

Claire shared that from a clinical point of view, it has been proven that people who do things for others will live longer.

### Video

Celeste prepared a heart-warming video with photos from her visits with Amantha to community transport providers.

### Te Whatu Ora Contracts

If you have a contract with Te Whatu Ora and it ends 30<sup>th</sup> September it should roll over on 1<sup>st</sup> October, and should be received by 1<sup>st</sup> week of October.

Contact [Celeste.Shirley@waikatodhb.health.nz](mailto:Celeste.Shirley@waikatodhb.health.nz) if there's any issues.

## 4. Anything else

Sarah pointed out that Community Transport providers are entirely operated by grants, donations and koha.

She encourages providers to be mindful not to “charge” passengers; we must not specify an amount and need to allow for reduced or no koha without denial of travel, per the law.

She added comments in recognition of how far everyone in the forum has come over the last 8 years, noting that many receive funding support from WRC, Te Whatu Ora, etc, but many still do not.

## 5. Actions:

Topic	Discussion	Action & time frame	Person/s responsible
2018 NTA scheme report	Marnie requested a copy of this report.	Added in our website under <a href="#">Research and reports   Waikato Community Transport Forum</a> . <a href="#">Read The National Travel Assistance Scheme: Policy Recommendations Report</a>	Sam Yells

NTA survey by Let's Drive Change group	Reminder to complete the survey for NTA scheme.	Survey for <a href="#">an organisation</a> who works with potential NTA users (transport providers amongst them). Survey for <a href="#">users of NTA</a> .- this could be shared with your community network. Closes on 23 September at 4pm.	Anyone interested to complete the survey
Forum topics	Asking for suggestions on topics, issues, training, workshops or any feedback for future forums.	Contact us or send an email to <a href="mailto:communitytransport@waikatoregion.govt.nz">communitytransport@waikatoregion.govt.nz</a> For any suggestions you have.	All

**Next forum dates:**

9 December 2024

**Community Transport Symposium 2025:**

12 March 2025 at JetPark Hamilton

**Propose forum dates for 2025:**

17 March 2025 (tbc)

16 June 2025

15 September 2025

8 December 2025