



Notes from forum held 15 March 2021 At Community Waikato & Zoom

Facilitator and Note taker: Sarah Gibb, Community Waikato

Attendees: Alicia Leef, Ray Mills and Wayne Thomson (North Waikato Comm Transport), Harriet Dixon, Carol Grant and Alma Gunn (Cambridge Driver Service Cambridge Community House), Tom Rowland (office of Jamie Strange), Giny van Honk and Lorraine Smith (South Waikato Comm Transport) Robyn Atherton and Sarah Lewis (Te Awamutu Community Health Trust), Chan Kim (Wintec), Marnie Goodman (Tairua Care & Friendship), Bridget Burdett, M R Cagney)

Via Zoom: Sharlene Selkirk (Northland Regional Council), Monique Gardiner (Whangamata Social Services), Nicky Patterson (Te Kauwhata Community House), Ruth Gerzon and Simon Cossey (Eastern Bay Villages), Daina Brown (Coromandel Independent Living Trust)

Apologies: Nigel King, Brent Nielsen, Deb Hill, Roz Nancekivell, Peter Winterbottom, Carol Foothead, Tricia Dawson, Angela Strange, Julie Taverner

In attendance: Karen Stockmann (Community Waikato) to manage the zoom

1. Online booking system: Garry Goodman via zoom

Funded by Waikato Regional Council, Garry has been able to expand the Community Transport providers platform for any Waikato transport provider that would like to use it. There is no cost to providers and Garry is available to help set you up and show you how to use it.

He reminded people of the benefits and he and Alicia Leef demonstrated how it can be used.

It was agreed that Alicia would host a 'how to use' session in the next couple of months.

If you would like to know more about this, contact Sarah sarah@communitywaikato.org.nz and she will connect you with Garry.

2. Elderly Travel Behaviour – Chan Kim, Lecturer in Transport Engineering, Wintec

Chan presented on 'Improve transport accessibility for the rural community: A Study on the Introduction of Demand-Response Transport (DRT) System to New Zealand'

- The trend of Elderly Population in NZ,
- Travel Behavior and Modal Share of Elderly in rural
- A case study in the Thames, Coromandel.

Based on the preliminary study, comprehensive research requires a great deal of collaboration among practitioners (e.g., local community transport providers, DHB, Councils and NZTA) to investigate,

- Factors Influencing to Elderly's Travel Behaviour on Transport Mode Choice in Rural (e.g., local trip vs Intercity trip)
- Develop a better operation system: Centralised vs Localised vs Hybrid-model (Ridership vs Operating Cost)
- System Architecture: Service and Operation (e.g., Fare, Booking, Route/Routing, Drivers, etc.)
- Benchmarking overseas cases (e.g., \$1 Taxi, Uber)? or other options?

Principal Contact: Chan Kim, PhD, Wintec (chan.kim@wintec.ac.nz)

4. Forum updates

1. On behalf of the Forum, Sarah will be presenting to the Transport Special Interest Group on March 18 via zoom (many of these people are employed by Regional Councils and national agencies)

Recommendations are:

- We think that there needs to be a national voice for community transport.
 - We think that these groups deserve more reliable and fair funding so that their fundraising isn't their entire livelihood.
 - We think that the good work already being done in government needs to be strengthened and grown, so that Community Transport is more peoples' job.
2. On behalf of Community Waikato and the forum, Sarah will be presenting to the Waikato Regional Council, Regional Connections Committee on March 19 at WRC.
 - Continue support for Total Mobility.
 - Be an active partner in the Waikato Community Transport Forum.
 - Create a regional support role for Community Transport, to provide support for current groups, to link with WDHB, government and other regions to make Community Transport more sustainable.
 - Fund Community Transport!!

2021 Forum dates will be:

June 14

September 6

December 6

And be hosted by Community Waikato from 1.00 – 3.00pm

Any queries, please contact:

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Community Waikato

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